

Managed Backup and Network Storage

The volume of your business data continues to grow. As you meet increased regulatory compliance requirements and hedge against the disastrous effects of data loss, you need a solid data backup and restoration plan. Online Tech can provide the vital data protection you need with secure managed backup and network storage services.

Online Tech can free up your IT team to focus on your core competencies by providing managed backup, and network storage services. With Network Storage services, customers have access and control over additional disk space for backup and storage. With Managed Backup services, Online Tech provides weekly full backups and daily incremental backups.

Benefits

- Safe and Secure – Backup data is encrypted and firewall protected on a dedicated backup network that is separate from production.
- Fast – Backup services use a dedicated network card to optimize backup speed.
- Reliable – All backup jobs are logged and reviewed to ensure completeness and data integrity.
- Flexible – Choose network storage and manage your own backup, or have OTC manage the backup for you.



Managed Backup Features

- Fully Managed Backup – Designed to protect information on your servers. Managed backup services works by using a software client installed on each server. Each night data is encrypted and compressed on the volume(s) to be backed up, and sent to the backup server. Data never leaves the server until it's encrypted, and no tapes are involved, eliminating the risk of tape loss, and restoration complications.
- Turnkey – Online Tech configures, deploys, and monitors the backup process to ensure a successful backup every night.
- Robust Backup Throughput – Each server is backed-up over a dedicated backup network. This increases backup speeds, and offloads network traffic to a separate network, avoiding bottlenecks in the production network.
- Restoration and archiving – Online Tech will restore individual files or sets of files upon request. The standard backup retention period is 35 days of backup data. Longer data retention periods, data archiving, and bare metal backup and restoration services are also available.
- Offsite Replication – For additional disaster recovery protection, Online Tech can



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electronically replicate your backup data to a remote data center each night, providing geographic separation between your backup and production data.

Network Storage Features

- Scalable – As more storage space is needed, additional disk space is available using Online Tech network storage service. Data is purchased by the GB and is easy to deploy. Local network storage space is available, as well as the option for daily offsite replication of the network storage data.
- Flexible – Common customer uses for network storage include test and development server storage, customer managed backup disk space, and archiving.
- Secure – Network storage data is stored on a separate storage network, protected by a separate storage firewall and configured with a unique VLAN.
- OS compatibility – Works with most Windows, Linux, and UNIX operating systems.

Service Options

Managed backup and network storage services run in the same data center as your servers. Your backup and storage data can also be replicated over Online Tech's private gigabit fiber connection to a secondary offsite data center over 50 miles away on a separate power grid. Managed Backup and Network Storage are available in the following options:

Description	Item ID #	Minimum purchase amount	Additional storage available in increments
Networked storage (local) use, per GB	MGS-BKL	20 GB	10 GB
Network storage (local + offsite daily replication), per GB	MGS-BKLO	20 GB	10 GB
Managed Backup (local) per GB of data	MGS-MBKL	20 GB	10 GB
Managed Backup (local + offsite replication) per GB of data	MGS-MBKO	20 GB	10 GB

About Online Tech

Online Tech is Michigan's premier Managed Data Center Operator. Online Tech helps companies manage their growing demand for data and computing capacity through our highly secure and reliable data centers across Southeast Michigan. With a full range of colocation, dedicated server and managed service options, industry leaders trust Online Tech to ensure their servers are always on, always online, and always safe.